

**CLAIMS**

What is claimed is:

1. A computerized method for a transaction-based object-oriented multipart database system, comprising:

5 receiving a database transaction;

encoding the transaction into an electronic message;

transmitting the electronic message;

receiving the electronic message;

decoding the transaction from the electronic message; and

10 processing the transaction.

2. The method of claim 1, wherein processing the transaction further comprises:

displaying decoded text of the database transaction.

15 3. The method of claim 1, wherein receiving the database transaction further comprises: receiving the database transaction by a docketing provider.

4. The method of claim 1, wherein receiving the database transaction further comprises: receiving the database transaction by a service provider.

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5. The method of claim 1, wherein receiving the electronic message further

comprises: receiving the electronic message by a service consumer.

6. The method of claim 1, wherein receiving the electronic message further comprises: receiving the electronic message by a service provider.

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7. The method of claim 1, wherein the transaction is associated with a service matter.

8. The method of claim 1, further comprising:

10 storing the electronic message for a period of time in an inbox; and disconnecting from a network.

9. The method of claim 1, further comprising:

storing the electronic message for a period of time in an outbox; and  
15 disconnecting from a network.

*Sub A1* 10 A computerized method for a transaction-based object-oriented multipart database system, comprising:  
receiving transactions from at least one service provider and at least one  
20 service consumer, wherein each transaction is associated with the service consumer;  
storing the transactions;

enabling access by the service consumer to stored transactions associated  
with the service consumer to whom access is enabled; and  
accessing the stored transactions associated with the service consumer to  
whom access is enabled, the accessing being performed by the service consumer to  
5 whom access is enabled.

11. The method of claim 10, wherein receiving transactions further comprises  
receiving transactions by a docketing provider.

10 12. The method of claim 10, wherein accessing the stored transactions further  
comprises viewing a log of pending action items.

15 13. The method of claim 10, wherein the service consumer uses a browser to access  
the stored transactions.

14. A computer-readable media comprising computer-executable instructions,  
wherein the instructions when read and executed by a computer comprise:  
receiving transactions from at least one service provider and at least one  
service consumer, wherein each transaction is associated with the service consumer;  
20 storing the transactions; and  
enabling access by the service consumer to stored transactions associated

with the service consumer to whom access is enabled.

15. The computer-readable media of claim 14, wherein receiving transactions further comprises: receiving the transactions at a docketing provider system.

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16. The computer-readable media of claim 14, wherein the transaction is associated with a service matter.

17. A computer system, comprising:

- 10                   a receiver of database transactions;
- an encoder of electronic mail messages operatively coupled to the receiver of database transactions, the electronic mail messages being encoded with a database transaction record;
- a transmitter of electronic mail messages operatively coupled to the encoder of electronic mail messages;
- 15                   a receiver of electronic mail messages operatively coupled to the transmitter of electronic mail messages;
- a decoder of electronic mail messages operatively coupled to the receiver of electronic mail messages;
- 20                   a transmitter of database transaction information operatively coupled to the decoder; and

a database transaction processor operatively coupled to the transmitter of  
database transaction information.

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